

# Abdirahman Ahmed

Minneapolis, MN 55408 • (612) 986-6019

Amoh2304@gmail.com • linkedin.com/in/abdirahmanahme

---

A highly motivated Computer Science student at the University of Minnesota, with a strong expertise in coding languages such as Python and Java. Foundational understanding of algorithms and data structures. Proficient in analysis, I excel in breaking down complex problems and providing innovative solutions. I am driven by a passion for technology and possess a natural curiosity to explore new challenges and continuously improve my skills.

## **EDUCATION**

**Bachelor of Science** – Computer Science  
University of Minnesota, Twin Cities

Expected Graduation Date: Spring, 2025

**Highschool Diploma**  
Southwest Highschool, Minneapolis

09/2019-06/2023

## **WORK EXPERIENCE**

**Optum (Healthcare)**, Remote

*Data Engineering Intern – M&R (Medicare and Retirement)*

09/2022-Present

- Created a simplified and user-friendly dashboard that aggregates data from multiple tools, enabling seamless monitoring of end-user experience and providing valuable insights for data-driven decisions.
- Conducted real user experience monitoring, analyzing individual user sessions to gain a deeper understanding of site usage and optimize user engagement.
- Responsively handle adhoc data requests, providing accurate and insightful information to support business decisions.
- Meticulously validate data to guarantee its accuracy and integrity, contributing to data-driven decision-making.
- Collaborate in Tableau dashboard development, creating visually appealing and interactive data visualizations to enhance data analysis and presentation.

**Genesys Works**, Minneapolis, MN

*Young Professional*

06/2022-Present

- Developed skills on multiple Microsoft applications over the course of 8 weeks.
- Achieved an Excel Certification and demonstrated my proficiency with a comprehensive Capstone Project
- Networked with corporate IT professionals while conducting and presenting research and learning about professional skills.
- Participated in Scrum Team (Agile) and developed and presented a Capstone Presentation.

## **Skills**

GitHub • Dynatrace • Python (Programming Language) • Elastic Stack (ELK) •  
Tableau • Microsoft Power BI • Kibana • Microsoft Excel • Scrum • Java